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Dear Valued Customer,

We are currently in the process of updating our STA Compact® Reference Manual and would like to bring your attention to an important change in section 7.4.9.2, which refers to cancelling a calibration order.

Please amend section 7.4.9.2 of the Reference Manual with the following:

**“RISK OF WRONG RESULTS**

Do not cancel a calibration that is in progress.

Only cancel a calibration if it has not yet been launched or if it is finished.

When cancelling an existing calibration, it is mandatory to rerun the calibration controls and make sure that the ISI value is the correct one without further cancellation.”

In the interim, please use this letter as documentation of this change and implement immediately. You will be receiving notification when the new Reference Manuals are released.

Please contact the Diagnostica Stago Support Hotline at 1-800-725-0607 with any questions.

At Diagnostica Stago, Inc., we take great pride in our products and the Customers we serve. We thank you for your continued support and look forward to serving as your coagulation partner in the future.

Sincerely,

*Alicia Carpenter*

Alicia Carpenter, MT (ASCP)  
Technical Training Manager