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February 28, 2011

Subject: STA[®] Owren-Koller (Catalog # 00360) Storage Conditions

Dear Valued Customer,

This notice is in regards to the 00360 STA[®] Owren-Koller buffer. After a thorough investigation performed by our QC department, it has been determined that the STA[®] Owren-Koller buffer should be stored at **2-8 °C** instead of the current storage condition of 2-25 °C. This will allow our customers to standardize the storage conditions for all Stago reagents thus ensuring optimal performance. The first lot number with the new storage condition is 106966. The reagent packaging (outer box, vial and package insert) will clearly indicate the new storage conditions. Due to this change, a sticker will be placed on the boxes of STA[®] Owren-Koller for approximately 15 months.

The package insert will be changed as follows:

5/ BUFFER STORAGE

The buffer solution in intact bottles is stable until the expiration date indicated on the box label, when stored at 2-8 °C.

After opening, it remains stable for:

- 3 days on STA Compact[®] and STA-R[®]
- 6 days on STA Satellite[®].

In case of partial use, the remaining solution stored at 2-8 °C in its original bottle with the cap on top, is stable, when free of any contamination, until the expiration date indicated on the bottle.

At Diagnostica Stago, Inc., we take great pride in our products and the customers we serve. We thank you for your continued support and look forward to serving as your coagulation partner in the future.

Best Regards,

Karen Wrona
Reagent Product Manager